

SPA GUIDE

1. Service time

Please come to the NIKUR Spa reception desk on the 1st floor at your reserved time. In addition to the indicated treatment time, the first consultation, changing clothes and tea service may take about 30 minutes.

2. Prices

The list prices include 13% service charge and consumption tax.

3. Reservations

We recommend booking in advance to ensure treatment at your desired time. Please ask staff about our course contents.

4. Terms of Use

All our treatments can be enjoyed by hotel guests who ages 16 and above, regardless of gender. Guardian's consent or accompaniment in the treatment room is required for guests under 16 years of age.

5. Pregnant or Breastfeeding Guests

Please notify the staff at the time of booking if you are pregnant or breastfeeding. We will direct you to the treatments that are safe for pregnant and breastfeeding guests.

6. What to Wear

Guests staying at our hotel can come to the spa in Yukata (light cotton kimono) and slippers. However, gray colour room wear should not be worn outside of the room.

7. Handling of Valuables

Please store your valuables in the safe provided in the guest rooms. Please be advised that our spa is not responsible for any loss or theft of your valuables.

8. Mobile Phone Use

To preserve the peaceful and relaxing atmosphere of the spa, we kindly ask that mobile phones are not used during treatments. If you have a mobile phone with you, please ensure that it is set to silent mode.

9. Cancellations

Cancellations or no show on the day of the reservation will incur a cancellation fee equivalent to 100% of menu amount. Additionally, late arrivals may result in a shortened treatment time corresponding to the originally reserved time.